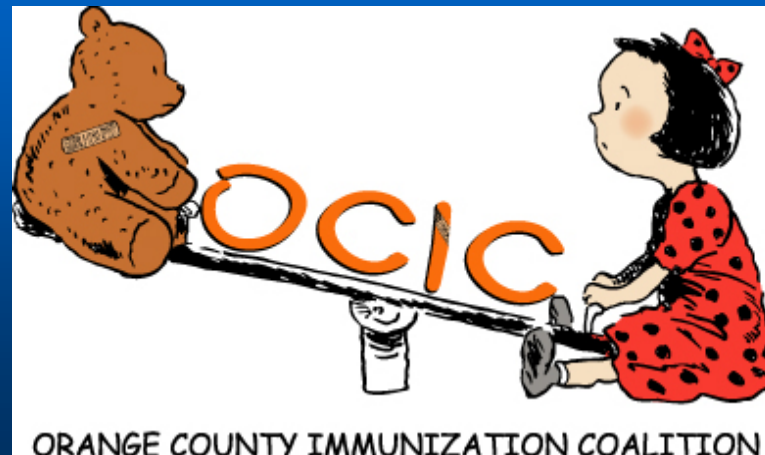


# Improving Immunization Techniques - A Collaborative Effort to Educate Medical Assistants

May 3, 2010

California Immunization Coalition Summit  
Sacramento, California



# Agenda

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- **Background/Program**
- **Method/Results**
- **Lessons Learned**
- **Conclusions**



# Objectives

**By the end of the presentation participants will be able to:**

- **Recognize the role of the local Immunization Coalition in providing education regarding immunization delivery**
- **Identify the improvement in immunization practices after completion of the Immunization Skills Institute**
- **Promote safe and effective immunization delivery through the use of community partners**

# Bimonthly OCIC meeting for networking and education



# Program

## Immunization Coalition - Partners in Success



Administration  
and Oversight

+



RN Recruitment

+



Curriculum and  
RN training

+



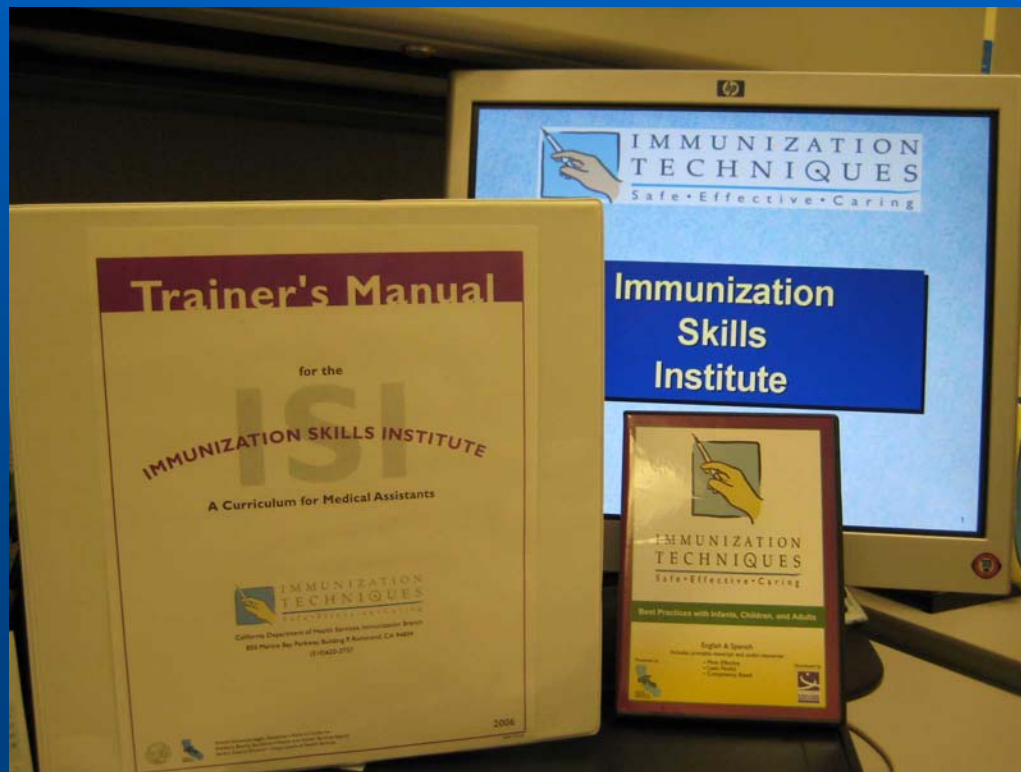
Provider Contacts/MA  
source

**Immunization Skills Institute for MAs**

# Method - Planning



# Method - Implementation



Four hour course includes:

- Complete Trainer manual
- Power point presentation
- DVD
- Hands-on skill stations



- Pre test upon arrival

- Post test upon completion



# Skill station #2 - Drawing up immunizations and documenting



Skill station 4:

# Vaccine storage and handling



# Results To Date:

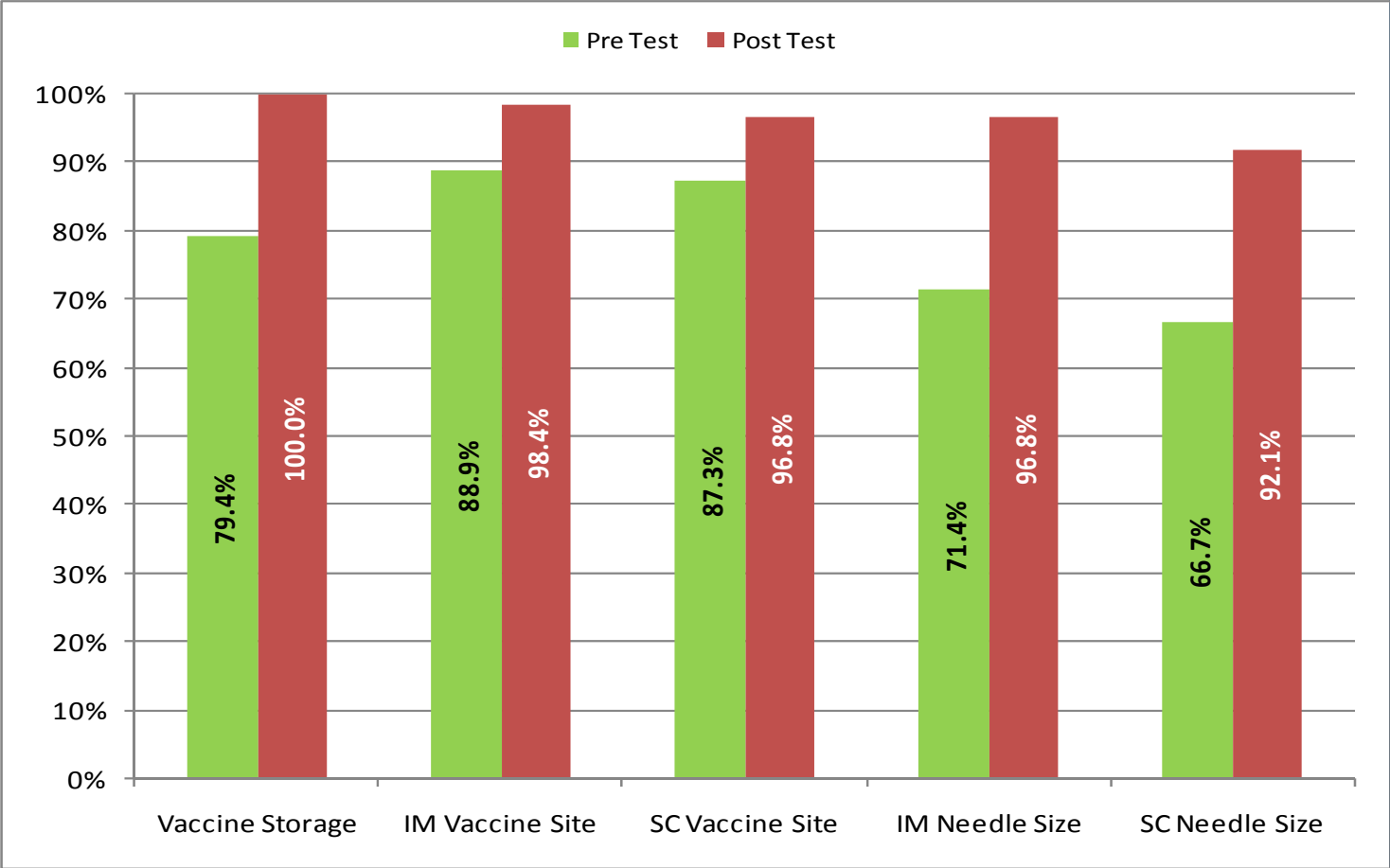
- **Two RN Train the Trainer classes training 38 Registered nurses how to teach the class**
- **482 Medical Assistants completed the class representing 211 offices**
- **One RN Immunization Skills refresher course held for 41 participants**

# Outcomes:

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- **Pre-test scores show average score of 79%**
- **Post-tests show average score of 97%**

# ISI Outcomes



# Lessons Learned

- **Medical Assistant training in immunization administration ranges from very good to poor**
- **Support and ongoing training for MA's is lacking**
- **Trainers in closed system health plans expand the reach**
- **Having a curriculum – excellent**



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# Conclusions

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- **Local, State and Federal Collaboration**
- **Local Coalition Recognition**
- **Participation in Program Updates**
- **Next steps: Expanded Use of Trainers  
Refreshers for licensed nurses**

So.....

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**Partner up,  
collaborate  
and  
make a difference!**