



What's in Store for CAIR

Presented by Cecilia Sandoval, MPH

CIC Education Hour

Tuesday, July 26, 2011

Overview

- Brief Description of CAIR Before
- Description of the Current CAIR Structure
- How to Obtain CAIR trainings
- Refresher Online Training Modules
- Contacting the CAIR Help Desk



CAIR (Before)

- Comprised of 10 regions, 7 of which utilize the CAIR software
- Each region had:
 - One Regional Manager
 - Their own help desk
 - Several staff to do in-person trainings



CAIR Now

- Comprised of 10 regions, 7 of which utilize the CAIR software, but:
 - Now divided up into VFC regions
 - No difference to CAIR users
- Centralized help desk located in Walnut Creek handled by 3 staff members
- Senior VFC Reps are the new Regional Managers



CAIR Now (Cont'd)

- Will have eight Implementation Specialists supervised by the Senior VFC Reps:
 - 1 for INNC and SFT
 - 2 for BARR
 - 3 for LINK (2 for LA, 1 for OC)
 - 2 for IE, CVIIS, and CCIR
- Training via Webinar or in-person if time and distance permit.

How to Obtain Training

- Contact the help desk via telephone or email
 - If Implementation staff hired, they will be contacted to follow up with new provider/user
 - If no implementation staff, Cecilia to train
- Currently offering one 'Basic CAIR Training' weekly via WebEx, and in process of implementing refresher training
- New trainings to be advertised on CAIRWeb.org, but in the meantime can access pre-recorded refresher trainings on our website.

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About CAIR

Contact CAIR

Links



Did you know?

Every minute, 1200 CAIR users look up an immunization record!
[Enroll Now!](#)

Who participates in CAIR?

Health care providers, schools, WIC offices, foster care, and day care centers across California.

See who shares with CAIR! Click picture below.



PARTNERS

Providers New to CAIR

- [How CAIR helps your practice](#)
- [How CAIR works with your EMR](#)
- [View CAIR Training Modules](#)
- [CAIR users speak out](#)
- [Enroll Now](#)



Parents and General Public

- [Where's my immunization record?](#)
- [What do I need to know about CAIR?](#)



CAIR Users

- [CAIR User Guides](#)
- [CAIR Forms](#)
- [Data Exchange Tech Support](#)
- [Download WinCASA and CoCASA](#)
- [Your CAIR Help Desk](#)



Schools and Agencies

- [How CAIR helps schools and child care](#)
- [CAIR at WIC](#)
- [View CAIR Training Modules](#)



What's New

New CAIR 'Tdap' Report available to Clinical Users!! Login to CAIR to get a list of your school age patients who will need a dose of Tdap for school entry this fall!

Check out new [CAIR online training modules!](#)

Stay up-to-date on HITECH Act (Health Information Technology for Economic and Clinical Health)

- [Cal eConnect](#)
- [EHR Incentive Programs](#)

CAIR Champion User



[Maria Gutierrez, RN, Fresno](#)

CAIR Training Modules (Clinical Providers)

- 1: Getting Started with CAIR
- Module 2: Logging In/Resetting Password
- Module 3: Patient Search
- Module 4: Disclosing/Creating New Patients
- Module 5: Entering Immunizations and History for Clinical Providers
- Module 6: Entering Immunization History for Limited Clinical Providers
- Module 7: Entering Risks and Waivers
- Module 8: Setting Preferences
- Module 9: Entering Inventory
- Module 10: Inventory Reports
- Module 11: Printing Reports
- Module 12: Reminder/Recall
- Module 13: Merging Patients



Connected & Protected

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CAIR Training Modules (Non-Clinical Providers)

- Module 1: Getting Started with CAIR
- Module 2: Logging In/Resetting Password
- Module 3: Patient Search
- Module 11: Printing Reports
- Module 14: School Module (Creating a List in CAIR)
- Module 15: School Module (Updating a List to CAIR)

Contacting the Help Desk

- You may call, fax, or email the help desk with any questions, requests or concerns:

Monday to Friday, 8:00 am to 5:00 pm

1-800-578-7889 Telephone

1-925-407-1300 Fax

helpdesk@ca-siis.org

- Requests for new provider, new users, or modification of current user accounts will be replied to within one business day unless the request is received on a Friday or weekend, then up to three business days.



Connected & Protected

CAIR Technical Team

