

Don't Wait, Vaccinate! Template Robocall Messages for Providers

Use these messages to recall pediatric patients for needed immunizations and checkups.

For Providers Stocking COVID-19 Vaccine

Message 1:

"Hi there! My name is [your name] and I am calling from [your doctor/clinic name]. I am calling to let you know that your child is due for some routine shots. Staying up-to-date on needed shots is very important for your child's health. We are committed to keeping your family healthy, especially during a pandemic, so we are taking extra precautions to make it safe to come in! If your child is 12 years or older, they can now get their COVID-19 shot at the same time as other recommended vaccines. Please call us back at [your number] to schedule an appointment. Thank you."

Message 1 in Spanish:

"¡Hola! Mi nombre es [your name] y estoy llamando de parte de [your doctor/clinic name]. Le llamo para informarle que a su hijo(a) le toca recibir ciertas vacunas de rutina. Mantenerse al día con las vacunas necesarias es importante para la salud de su hijo(a). Estamos comprometidos a mantener a su familia saludable, especialmente durante una pandemia, por lo que estamos tomando precauciones adicionales para que sea seguro venir a vernos. Si su hijo(a) tiene 12 años o más, ahora puede recibir la vacuna contra el COVID-19 al mismo tiempo que otras vacunas recomendadas. Por favor llámenos al [your number] para hacer una cita. Gracias".

Message 2:

"Hi there, this is [your name] from [your doctor/clinic name]. We are calling to let you know that your child is due for some routine shots. If your child is 12 years or older, they can now get their COVID-19 shot at the same time as other recommended vaccines. We want to reassure you that we are taking every precaution to keep your family safe while visiting our office. Beat the back-to-school rush! Call us at [your number] to schedule a visit as soon as possible. Thank you."

Message 2 in Spanish:

"Hola. Mi nombre es [your name] y estoy llamando de parte de [your doctor/clinic name]. Le llamamos para informarle que a su hijo(a) le toca recibir ciertas vacunas de rutina. Si su hijo(a) tiene 12 años o más, ahora puede recibir la vacuna contra el COVID-19 al mismo tiempo que otras vacunas recomendadas. Queremos asegurarle que estamos tomando todas las precauciones para mantener a su familia segura mientras visita nuestra clínica. ¡Evite las prisas del regreso a la escuela! Por favor llámenos al [your number] para hacer una cita lo antes posible. Gracias".

For Providers Not Stocking COVID-19 Vaccine

Message 3:

"Hi there, this is [your name] from [your doctor/clinic name]. We are calling to let you know that [child's name] is due for a checkup and routine shots! We are taking extra precautions to keep your family safe during visits. Don't wait to vaccinate. Please call us at [your number] to schedule a visit as soon as possible. Thank you."

Message 3 in Spanish

"Hola. Mi nombre es [your name] y estoy llamando de parte de [your doctor/clinic name]. ¡Le llamamos para informarle que [child's name] necesita un chequeo médico y vacunas de rutina! Estamos tomando precauciones adicionales para mantener a su familia segura durante las citas. No espere para vacunar(a). Por favor llámenos al [your number] para hacer una cita lo antes posible. Gracias".